

Fact Sheet:

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Resource Center

About the Resource Center

The Resource Center, California Department of Alcohol and Drug Programs (ADP), maintains a comprehensive collection of alcohol, tobacco, and other drug (ATOD) prevention and treatment information. This information is provided to all residents of California at no cost through a Clearinghouse, a full-service Library, Internet communication links, and a telephone information and referral system. These services can be accessed by letter, fax, Internet, e-mail, telephone, or in person during the business hours of 8:00 a.m. to 4:30 p.m., Monday through Friday, excluding state holidays.

The Resource Center is a member of the Regional Alcohol and Drug Awareness Resource (RADAR) Network and the Substance Abuse Librarians and Information Specialists (SALIS). Through RADAR and SALIS, the Resource Center connects with clearinghouses, libraries, prevention and treatment resource centers, national, international, and local organizations in the exchange and dissemination of ATOD information.

Following are brief descriptions of services that are provided at no cost:

Clearinghouse

More than 600 ATOD pamphlets, booklets, research papers, posters, program descriptions, technical manuals, and other helpful materials are available through the Clearinghouse. The Clearinghouse not only provides information on an individual basis, but also provides materials,

upon request, for community meetings, conferences, workshops, schools, and prevention and treatment facilities. Resource Center staff continually work to find additional resources and provide new materials.

Library

The Resource Center Library maintains a collection of specialized alcohol and other drug reference sources. Staff can help locate books, journals, reports, videotapes, or other source materials. These materials are available for loan directly to government agencies and organizations funded through county alcohol and drug programs, as well as other lending libraries. Individuals can obtain these materials through an interlibrary loan from their local library. Staff can also provide assistance with research projects, reference questions, and referrals. On-line databases, including library catalogs and Internet sources, are searched to provide up-to-date reference and research support. Videos also are available through a loan process. A catalog of available videos can be ordered through the Resource Center Clearinghouse.

<u>Information, Referral, and Electronic</u> Communications

The Resource Center provides nonemergency information only and does not operate a crisis line. Two free statewide telephone numbers (1-800-879-2772) and (1-800-662-4357) are available to California residents to use in their search for alcohol or other drug prevention and treatment information or publications.

Phone: (800) 444-3066

FAX: (916) 323-0633; TDD: (916) 445-1942

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Requests for treatment information are referred to the alcohol and other drug programs administrative office in the county in which the caller resides. The Resource Center can be reached from outside California by calling (916) 327-3728.

Persons who call for referral services after 4:30 p.m. and before 8:00 a.m. are requested to leave a voice mail message including their area code and phone number. Calls are returned the following business day.

Through an extension of ADP's home page (http://www.adp.ca.gov), the Resource Center maintains a number of electronic communication links. The Resource Center's web site provides easy access to information about the Clearinghouse, the Library, the Publications and Videocassette Catalogs, and links to many ATOD Web sites.

How to Reach Us

California Department of Alcohol and Drug Programs Resource Center 1700 K Street, First Floor Sacramento, CA 95814-4037

Telephone:

(800) 879-2772 (within California) (800) 662-4357 (U.S. Department of Health and Human Services. Available 24-hours a day from telephone numbers within California);

(916) 327-3728 (throughout the U.S.)

(916) 445-1942 (TTY)

Fax: (916) 323-1270

The Resource Center's web address is: http://adptest.adp.ca.gov/RC/rc_sub.shtml

Email: mailto:ResourceCenter@adp.state.ca.us

Phone: (800) 444-3066

FAX: (916) 323-0633; TDD: (916) 445-1942